

Welcome Back to Locktons of Knutsford !

Great news....you have an appointment!!

We are so pleased to be able to open up to our lovely customers again. In order to ensure optimum safety for our staff and our customers we have a few salon rules:

- When you arrive at the salon please do not enter until you have received a call from your stylist telling you that they are ready. We encourage you to responsibly visit some local shops in Knutsford should you arrive early to your appointment.
- We will not be providing magazines or refreshments so please bring a bottle of water with you. You will be asked to keep your coat in your own bag so please bring a plastic bag incase it is wet. You will be asked not to eat in the salon.
- We will discourage use of the toilet by customers so please try to be prepared for this.
- You will be asked three questions before you enter the salon. If you answer yes to any of the following you will be asked to reschedule your appointment:
 - Have you had the recent onset of a new continuous cough?
 - Do you have a high temperature?
 - Have you noticed a loss of, or change in, normal sense of taste or smell?
- Every customer must wear a mask. We do have a small stock of masks for sale at cost price if you do not have one of your own.

- Please sanitise your hands as soon as you enter the salon.
- Please keep 1m from other customers and staff at all times by following the one way system indicated by stickers on the salon floor.
- We are only accepting card payments
- We are not offering any blow-dry's unless the stylist is working alone in the salon.
- We are only offering shorter than usual appointments to accommodate everyone and minimise customer time in the salon. If you usually book a big colour job, we will be happy to return to this on your second visit to the salon.
- We will ask every customer to leave their email address so that we can keep you updated with guidance and to fully assist with the HNS test and trace system
- We love hearing your news but we ask that talking is kept to a minimum for your next visit in the salon. No face to face talking at all.
- If you have booked an appointment for your child we ask that you wait outside during the appointment where possible, unless the stylist is working alone in the salon and then you will be allowed to wait inside with your child. Please ensure that your child is prepared to socially distance from other customers.